

CHARTER OF SOCIAL SKILLS

1

I commit myself to being polite and courteous in all circumstances.

2

I commit myself to adopting measured and professional behaviors, being aware of how I am communicating.

3

I commit myself to respect all my colleagues

4

I commit myself to promote cooperation and mutual help

5

I commit myself to organize my work with my partners

6

In cases of difficulty or disagreement, I will express what I believe to be the problem to the members of the team in a calm and professional manner.

7

In cases where a problem is expressed in calm manner by another team member, I commit myself to attempt to find a unifying solution which is supported by the rest of the team.

8

In cases where problems are expressed by a team member in a manner contrary to the rules of this charter, I commit myself with the other members of the team to prioritise looking after the safety and cares of the patient and the other team members. This may be to the professional exclusion of the author of the hostile behaviour until a time when they have recovered an emotional state compatible with safe care.

9

In cases leading to failure of this charter, I commit myself to reflect with the rest of the team on the root causes leading to the hostile behavior through the conflict analysis tool.

10

I commit myself to promote positive listening and support between all team members.

FIRST NAME,
SURNAME :

FUNCTION :

DATE :

SIGNATURE :

